

STATE OF NEW JERSEY  
DIVISION OF GAMING ENFORCEMENT  
PETITION No 1721303

IN THE MATTER OF THE )  
REQUEST OF REVEL )  
ENTERTAINMENT GROUP LLC, )  
FOR CERTAIN RELIEF FROM )  
THE PROVISIONS OF )  
N.J.A.C. 13:69D-1.54(b)3 )

**ORDER**

**WHEREAS**, Revel Entertainment Group LLC, ("Revel") filed, on June 21, 2013, a request seeking approval to:

- a) Preprint cashier generated gaming vouchers in multiple denominations for distribution exclusively to patrons; and
- b) Permit the issuance of the preprinted cashier generated gaming vouchers to patrons at either the casino cage or at a marketing location.

**WHEREAS**, Revel has requested relief in the event the free slot play issuance-related system is not operational for 1 hour or more ("system outage"); and

**WHEREAS**, Revel has represented that all preprinted cashier generated gaming vouchers would be secured in the casino cage until such time as the cashier generated gaming vouchers are to be issued to patrons; and

**WHEREAS**, Revel has represented that preprinted cashier generated gaming vouchers will be distributed from a secure location within the casino cage to casino cage supervisors or marketing supervisors who will, in turn, distribute the cashier generated gaming vouchers to cage or marketing personnel; and

**WHEREAS**, Revel has represented that all transfers of cashier generated gaming vouchers will be documented by a process described in Revel's internal controls; and

**HAVING** considered the relevant provisions of the New Jersey Casino Control Act the regulations promulgated thereunder, specifically N.J.A.C. 13:69D-1.54(b)3.

**I HEREBY ORDER** that REVEL ENTERTAINMENT GROUP LLC, be permitted to preprint cashier generated gaming vouchers for distribution exclusively to patrons and issue the preprinted cashier generated gaming vouchers to patrons at either the casino cage or at a marketing location during a system outage subject to the following conditions:

1. Revel shall submit internal controls governing the process by which cashier generated gaming vouchers are issued in the event of a system outage to the Division of Gaming Enforcement prior to June 26, 2013;
2. Revel shall immediately notify the Division of Gaming Enforcement via E-mail of all system outages for which preprinted cashier generated gaming vouchers are generated;
3. Revel shall provide to the Division of Gaming Enforcement all requested accounting documentation; and
4. All preprinted cashier generated gaming vouchers which are not distributed to patrons will be returned to the Main Bank at the end of the system outage.

Dated: \_\_\_\_\_

June 21, 2013

  
\_\_\_\_\_  
DAVID L. REBUCK  
DIRECTOR

PRN 1721303

REVEL

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GAMING ENFORCEMENT

June 21, 2013

Division of Gaming Enforcement  
Intake Unit – Attention: Lane Stebbins  
Atlantic City, NJ 08401

Re: Revel Entertainment Group, LLC  
Request for Regulatory Relief – Cashier-Generated Vouchers

Dear Mr. Stebbins,

Revel Entertainment Group, LLC respectfully requests that the Division of Gaming Enforcement consider our request for Regulatory Relief regarding the current requirements related to the purposes for which a gaming voucher can be issued from a cashiering location, outlined in Section 13:69D-1.54(b) 3. Revel requests the ability to also issue cashier-generated gaming vouchers for the purpose of replacing a guest's free slot play offer with an equal value gaming voucher as a service recovery tool in the case of a free slot play issuance-related system outage. Revel's internal controls would include the details related to the print, accountability and issuance of the gaming vouchers in an outage, but a summary of those internal controls are as follows:

- Cashier-generated gaming vouchers would be preprinted in bulk, in various denominations and would be maintained as inventory in Main Bank, to be used only in case of system outage.
- If an outage occurs (tentatively defined as system outage of 1 hour or more and IT/IGT indicates return of system not immediate), secured gaming vouchers would be issued to a Cage Supervisor or Revel Card Supervisor via a transmittal for distribution to Cage Cashiers or Revel Card Reps, respectively, via subsidiary transmittals, documenting accountability for the inventory.
- The Cashiers or Reps would service a guest during the outage, by confirming in the system free slot play available, redeeming/deducting FSP offer in an amount that can be issued in GV denominations available and issuing an equal value of gaming voucher(s) to the guest.
- At shift end, a system report will be printed for each Cashier or Rep which documents FSP offers redeemed/deducted. The Cashier or Rep will then balance their drawer for accountability of GV's received, issued and returned.
- At the end of the outage, unused GV's will be returned to Main Bank, with all completed transmittals and redemption reports for balancing and then to Casino Accounting for audit purposes.
- The internal controls and any outage related gaming voucher accountability records will be available for Division review.